



## EMS Waste Services Ltd - GDPR Privacy Notice

Effective Date: 19 November 2025

### Our Commitment to Data Protection

EMS Waste Services Ltd is committed to protecting your personal data and complying with the General Data Protection Regulation (GDPR). This notice explains how we collect, use, store, and protect your information.

### Information We Collect

We collect business contact details such as name, job title, company name, email address, postal address, telephone number, and bank details for payment purposes.

### Lawful Basis for Processing

- Contractual necessity: To provide our services and manage transactions.
- Legitimate interest: To maintain business relationships and communicate about services.
- Legal obligation: Where required by law or regulation.

### How We Use Your Data

Your data is used only for business purposes such as processing orders, invoices, payments, and responding to enquiries.

### Data Sharing

- We may share data with trusted service providers such as payment processors and IT support.
- We do not sell or share your data with third parties for marketing purposes.
- International transfers, if any, are safeguarded using Standard Contractual Clauses.

### Data Retention

We retain your data for as long as necessary to fulfill contractual obligations and comply with legal requirements, typically for 7 years after the last transaction.

## Your Rights

- Right to access your data.
- Right to rectification of inaccurate data.
- Right to erasure (right to be forgotten).
- Right to restrict processing.
- Right to data portability.
- Right to object to processing.

To exercise your rights, contact us at [gdpr@emswasteservices.co.uk](mailto:gdpr@emswasteservices.co.uk) or by post to our registered address.

## Data Breaches

We have procedures to detect, report, and investigate data breaches. Where legally required, we will notify the ICO within 72 hours and affected individuals without undue delay.

## Contact Details

Data Protection Officer: Jack Stuart  
Email: [gdpr@emswasteservices.co.uk](mailto:gdpr@emswasteservices.co.uk)  
Phone: 01395 233748

## Updates to This Notice

We may update this notice from time to time. The latest version will always be available on our website.  
Next review: October 2026.

We look forward to continuing to provide our services to you in the future. Yours faithfully



Jack Stuart  
Director

For and on behalf of  
EMS Waste Services Ltd